Site in Hand

siteinhand.com/help/send-photos/

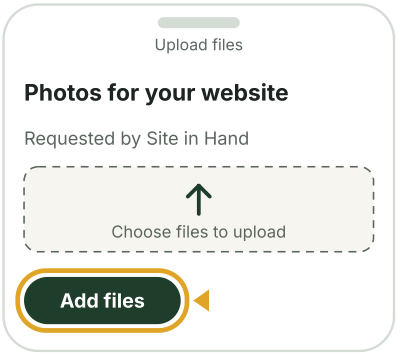
Send us your photos and logo

5 minutes | During setup, and any time after | Steps checked October 2026

Real photos of your work, your team and your place win customers. We send you an upload link (a Dropbox "file request"). You don't need a Dropbox account, and you can use it from your phone.

Upload your photos

1. Open the upload link in our email or text.



2. Select **Add files** and choose your photos (from your phone's photos, or files on your computer). You can pick lots at once.

3. Select **Upload**. If it asks for your name and email, type them so we know the photos are yours.



4. A green check mark means they arrived. Upload more any time with the same link.

What to send

- **Your logo**, in the best version you have. The original file from your designer or printer is ideal, but a photo of your sign or business card is fine too.
- **Your work:** finished jobs, before and after, the food, the haircut. Wide (landscape) photos fit a website best.
- **You and your team**, your storefront, your vans or trucks.
- Daylight, in focus, and recent beats perfect. Send the original photos rather than screenshots.
- Only photos you took or have permission to use. Photos found online usually belong to someone else.

Rather email? Send them to hello@siteinhand.com. After your website is live, ask for new photos to go up any time with **Ask for a change** in your dashboard.

If something looks different

The link says the request is closed

Tell us and we'll send a new link.

A video or a big folder won't upload

Try a few files at a time on Wi-Fi. Still stuck? Tell us and we'll find another way.

Stuck?

Email us at **hello@siteinhand.com**, or send us a note from your dashboard or the app (**Ask for a change**). We'll help, or do it with you.

Where these steps come from

Steps checked October 2026 against each company's own help pages. Screens change now and then; if yours looks different, we'll help.

- Dropbox's own instructions: upload to a file request