Site in Hand

siteinhand.com/help/dashboard/

Use your Site in Hand dashboard

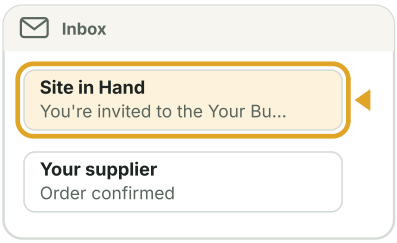
5 minutes | When we send your invite | Steps checked October 2026

Your dashboard shows how your website is doing: visits, taps to call, directions and messages, your Google reviews, and every monthly report. It's also where you ask us for changes.

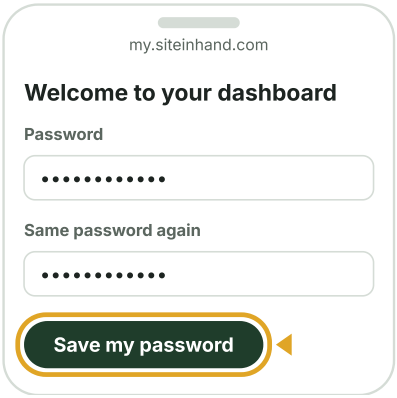
Sign in at
my.siteinhand.com

1. Sign in the first time

1. Open our invite email ("You're invited to the ... dashboard", from hello@siteinhand.com) and select the link. It works once, for 3 days.



2. Choose a password: at least 12 characters. Three or four random words are easy to remember and hard to guess. Then **Save my password**.

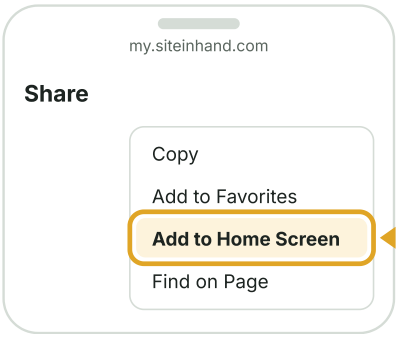


3. The first time on each phone or computer, we email you a 6-digit code. Type it in. Leave **Remember this phone or computer for 30 days** ticked on your own devices (untick it on a shared computer).

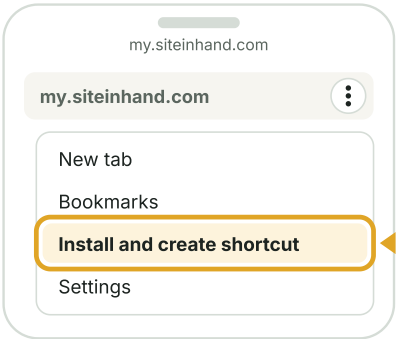
2. Put it on your phone

Get the Site in Hand app for **iPhone** or **Android** and sign in with the same email. Or add the web version to your home screen and it opens like an app, with its own icon:

1. **iPhone:** open **my.siteinhand.com** in **Safari**. Tap **Share** (the square with an arrow; on newer iPhones you may need to tap ··· first), then **Add to Home Screen**, then **Add**.



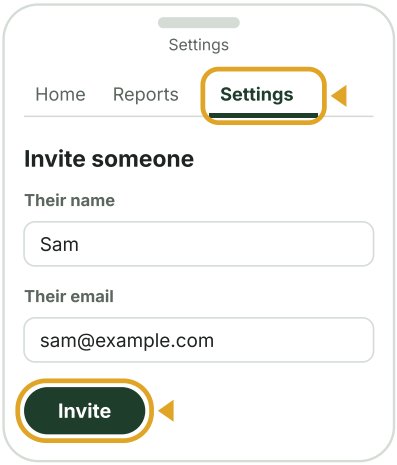
2. **Android:** open **my.siteinhand.com** in **Chrome**. Tap ⋮ (top right), then **Install and create shortcut** (on some phones **Add to Home screen**), then **Install**.



3. Invite your team (owners)

Up to 3 people can have a login for your business, each with their own password.

1. Open **Settings**. Under **Your team**, find **Invite someone**, type their name and email, and select **Invite**. We email them an invite.



2. Want them to be able to change your website too? Next to their name, **Can edit the website → Turn on**. Turn it off any time.
3. Someone leaves? Select **Remove** next to their name. They're signed out straight away.

Your customers' details are private to your logins. We don't look at them.

Good to know

Home
This month so far, and any past month in full.

Reports
Every monthly report we've sent you, to read again.

Settings
Your password, where emails go, and your team.

Reviews
Your Google reviews, what customers mention most, and the ones waiting for a reply.

Ask for a change
Tell us what to change on your website. See **Get changes made to your website**.

If something looks different

The invite link doesn't work
Links work once, for 3 days. Ask us for a new invite.

Forgot your password
Select **Forgot your password?** on the sign-in page. The link we email works for 1 hour.

No code email
Check spam and wait a minute. Each code works for 10 minutes; signing in again sends a new one.

Stuck?

Email us at hello@siteinhand.com, or send us a note from your dashboard or the app (**Ask for a change**). We'll help, or do it with you.

Where these steps come from

Steps checked October 2026 against each company's own help pages. Screens change now and then; if yours looks different, we'll help.

- Google's own instructions: add a website to your Android home screen
- Apple's iPhone User Guide: Safari