Site in Hand

siteinhand.com/help/confirm-your-domain/

Confirm your new domain

1 minute | The day we register your new web address | Steps checked October 2026

When we register your new web address, it's registered in your name. The rules for web addresses say the owner has to confirm their email address, so you'll get one email to click.

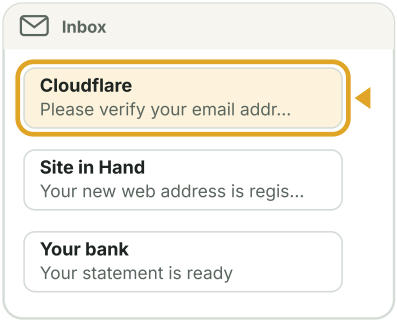
Click the link within

15 days

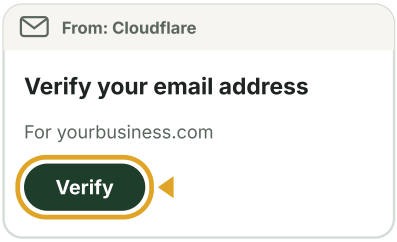
If nobody clicks it within 15 days, the domain is suspended and your website goes offline until it's confirmed. It takes a minute, so please do it the day it arrives.

Confirm your email

1. Look for an email from **Cloudflare** (the company we register domains with) asking you to verify your contact email. It comes to the email address you gave us, soon after we tell you the domain is registered. Check your spam or promotions folder too.



2. Open it and select the link or button to verify. A page opens to say it's confirmed. That's all.

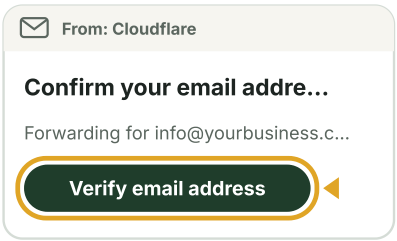


3. Reply to our email with "done". We check on our side as well, and we'll call you if it still needs confirming.

Email at your new address (if you want it)

We can forward email sent to your new address, like `info@yourbusiness.com`, to the inbox you already use.

1. Tell us which addresses you'd like (for example **info@** or **office@**) and which inbox they should go to.
2. Cloudflare sends that inbox an email. Open it and select **Verify email address**. Forwarding starts once it's verified.



3. Forwarding brings messages in. Your replies still come from your usual email address.

> The real email never asks for a password or a payment. Domain owners often get letters and emails offering "renewals" or "listings" for a fee: they're not from us. We renew your domain for you, so you can ignore them, or forward one to us if you're not sure.

If something looks different

No email after a day

Search your email for "Cloudflare", and check spam. Still nothing? Tell us. We'll check the address it went to and send it again.

The link says it has expired

Tell us and we'll send a new one.

Stuck?

Email us at **hello@siteinhand.com**, or send us a note from your dashboard or the app (**Ask for a change**). We'll help, or do it with you.

Where these steps come from

Steps checked October 2026 against each company's own help pages. Screens change now and then; if yours looks different, we'll help.

- Cloudflare's own notes on email forwarding addresses