Site in Hand

siteinhand.com/help/changes/

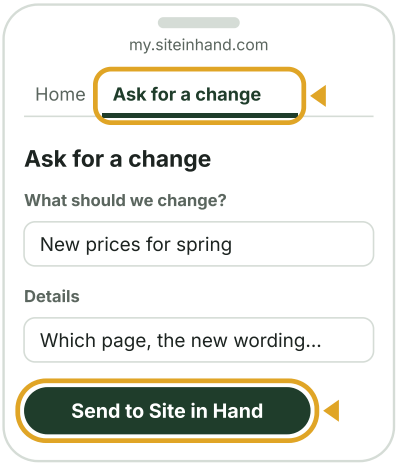
Get changes made to your website

1 minute | Any time after your website is live | Steps checked October 2026

Changes are part of your plan. The easiest way is to tell us, and we take care of it. If you'd rather do the basics yourself, you can.

Ask us (the easy way)

1. In your dashboard, open **Ask for a change**.

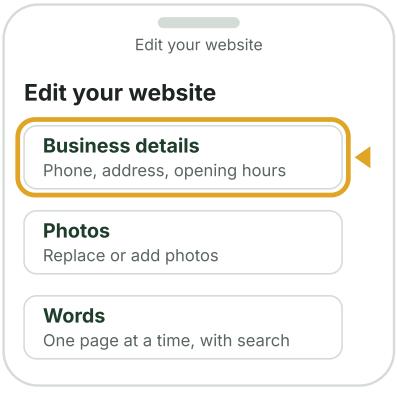


2. Write what to change in one line (like "New prices for spring"), add the details, and select **Send to Site in Hand**.
3. We do it within 2 business days, usually sooner, and let you know when it's on your website. Your requests show at the bottom of the page, with **Waiting for you** if we need something from you.

Or change it yourself

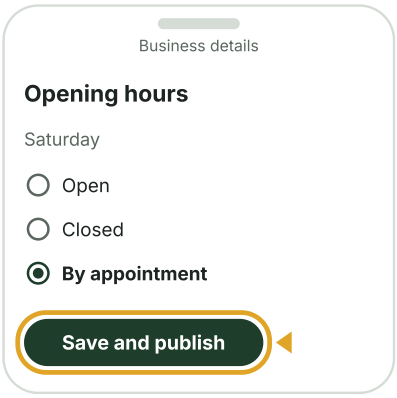
Your hours, phone number, address, photos and the words on every page. Changes go live straight away.

1. On **Ask for a change**, under **Or change it yourself**, select **Edit your website**. Choose **Business details**, **Photos** or **Words**.



2. Make your change. For hours, each day can be open (with its times), closed, or **By appointment**. For words, your pages are listed one at a time: find the page (or type a word in **Search**), select **Edit this page**, and change its headings and words. For a photo, choose the new one and select **Upload and publish**.

3. Select **Save and publish** (on a page of words, **Save and publish this page**). It's live on your website within a minute.



4. Changed your mind? **Edit your website** → **Undo the last change** puts it back how it was.

We see every change made from the dashboard, so if something doesn't look right, we'll let you know.

Good to know

What do I ask you for instead?
Your business name, colors, a new page or section, a new logo, or a second location. Use **Ask for a change** for those.

No dashboard handy?
Email hello@siteinhand.com. It works the same way.

Can my team change the website?
Yes, if the owner allows it: **Settings** → **Your team** → **Can edit the website** → **Turn on**.

If something looks different

It says to ask the account owner for permission
Only the owner can turn on **Can edit the website** for someone. Or use **Ask for a change**.

Your change isn't showing
Give it a minute and refresh the page. Still not there? Tell us.

Stuck?

Email us at **hello@siteinhand.com**, or send us a note from your dashboard or the app (**Ask for a change**). We'll help, or do it with you.